



## 2010 “Learning Express” School Group Arrival Guidelines

### Parking

- Use the upper parking lot for bus drop-off and handicapped parking. Proceed to the end of the lot past the Ticket Office. Look for a sign indicating BUS UNLOADING AREA; park as close as possible to that sign.
- Have your group remain seated on the bus while the group leader checks in with the Ticket Office.
- Cars and vans may park in upper parking lot as available.

### Upon Arrival

- The group leader should check-in with the Ticket Office before unloading the buses.
- Please have your entire group present for check-in.
- Allow 10-15 minutes for check-in process.
- Our staff will admit your group into the park, and work with the group leader to make any adjustments to admission ticket numbers. Show Schedules and Map & Guest Guides will be provided upon entry.
- For security purposes, all coolers and lunches should be unloaded at the BUS UNLOADING AREA, and must enter the park through the Tweetsie Railroad Ticket Office. Each group is responsible for transporting coolers and lunches to their designated lunch area. Groups are welcome to utilize Tweetsie Railroad wagons to aid in transporting coolers and lunches; please ask at the Ticket Office about availability.

### Payment

- Groups must pay for the group admission tickets and box lunch orders in one lump sum upon arrival or prior to your visit. **Individual payments cannot be facilitated for group reservations.** Tweetsie accepts cash, MasterCard, Visa, Discover, and checks (Payable to Tweetsie Railroad).
- Parents must pay through the school in advance or pay regular admission rate.
- **If you do not have 20 or more paying guests in your group upon arrival, your rate will be the general admission price.**
- If anyone in your group has a **Tweetsie Railroad Golden Rail Season Pass**, please have them enter through the Ticket Office and show their pass to one of the cashiers for entry into the park. Children may bring a photo copy of their season pass.